

Making your visit better

People with learning disabilities need better help from doctors and others who look after our health.



To help you use our surgery, we promise to:

- be **friendly** and **welcome** you
- **listen** to you
- talk to **you**
- use **words** and **pictures** to help you understand
- make our leaflets and information **easy to read**
- give you **enough time** to say what **you** need
- meet with you at times which are good for **you**



Your doctor _____

Your name _____

Date _____

