

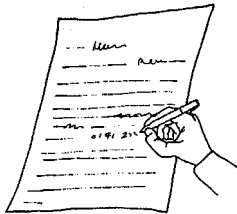
Making a Complaint



If you are not happy about how you have been treated, tell the doctors or nurses.



You can also speak to your social worker.



If the doctor, nurses or social worker can't help you, you can get help to write to the Hospital Managers.

The Hospital Managers' address is:



The Hospital Managers
The Pendered Centre
Princess Marina Hospital
Upton
Northampton
NN5 6UH



If you are still not happy, you can get help to contact the Mental Health Act Commission.



The Mental Health Act Commission are a group of people who make sure people in hospital are looked after well.



The Mental Health Act Commission address is:

Mental Health Act Commission
Maid Marion House
56 Hounds Gate
Nottingham
NG1 6BG

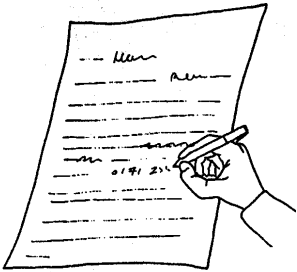


Or you can telephone the Mental Health Act Commission.

Their phone number is:
01159 437149



If someone from the Mental Health Act Commission visits the hospital, you can ask to speak to them.



It is ok to write to the Mental Health Act Commission after you leave hospital.